

NewMind Welcome & Training Guide:

An 8-Step Process for Onboarding New Providers

From setup to clinical application, we walk with you every step of the way. NewMind's onboarding process is built to help you confidently integrate neurofeedback into your practice. Each session is designed to be practical, personalized, and immediately applicable.



Kickoff Call

Getting Set Up for Success

Meet your dedicated onboarding specialist and support team:

- Discuss your specific goals and use case
- Review your account setup
- Get a guided tour of the Admin Portal
- Schedule your end-user training sessions



Session 1:

Recording a Brain Map

Learn to record a brain map using a staff member, volunteer, or family member. Try it yourself: Complete 3–5 recordings before the next session.



Session 2:

Assessment Tools & Reporting

Upload and edit brain map recordings, generate reports, and explore our full assessment suite—including physiology, cognitive-emotional function, and progress tracking.



Session 3:

Training Software — Part 1

Configure and run neurofeedback sessions step-by-step using the NewMind software.



Session 4:

Training Software — Part 2

Master equipment setup, electrode placement, and real-time session monitoring. Practice makes perfect: Run 3–5 sessions with staff or family.



Session 5:

Home Training Made Simple

Discover how to offer remote neurofeedback confidently, including setup, client onboarding, and ongoing monitoring.



Session 6:

Business & Marketing Support

Learn how to:

- Make the most of your NewMind Partner Profile
- Convert interest into clients
- Access prebuilt marketing materials
- Join “Marketing Matters” peer discussions
- Use real examples to implement the Home Training Model



Session 7:

Clinical Integration w/ Dr. Soutar

Join NewMind's co-founder and clinical director to connect the dots across assessments, training, and outcomes.



Session 8:

Final Check-in with the CEO

Wrap up onboarding with a direct feedback session and personal check-in with NewMind's CEO and Co-founder.

